

Internal Rules of Conduct for visitors of “Esenā Pārdaugavas dārzi” territory in use of SIA “Esenā dārzi”

During their visit to the territory of "Esenā Pārdaugavas dārzi" (also referred to as "Esenā Gardens"), visitors must be familiar and comply with these Internal Rules of Conduct (hereinafter – “the Regulations”) of the site.

Parents, guardians, persons accompanying a minor are fully responsible for familiarizing children with the Regulations and ensuring compliance with them.

It is the duty and responsibility of the parents and other adults who accompany children to warn the minors about any possible health risks in Esena Gardens, including but not limited to the dangers that may occur while staying close and / or in the water; about the risks that may be associated with climbing trees, approaching grilling places and / or fire; walking barefoot, testing one’s dexterity on artificially created and / or nature trails (including the 'Cubs Trail'), as well as other actions / behaviors that may threaten the health of children and adults in Esena Gardens.

- These Regulations are designed to provide visitors of Esena Gardens with a comfortable and safe rest in the territory of Esena Gardens, as well as to ensure successful operation of Esena Gardens and order in the area.
- It is the duty of the visitors to comply with these Regulations.
- Visitors have the responsibility to treat staff of Esena Gardens and other visitors, as well as the environment and equipment of Esena Gardens, with respect.
- Visitors must follow the instructions given by the Esena Garden staff, as well as obey the informative, warning and / or prohibiting signs within or adjacent to the territory of Esena Gardens.
- Entrance to the Esena Gardens is available during working hours that are determined by its owner; The availability of Esena Gardens or individual areas within Esena Gardens may be restricted to visitors without prior notice by placing appropriate information signs, enclosures, etc.
- Visitors may use their personal sports, leisure, etc. inventory only if it is pre-agreed with the Administration of Esena Gardens.

1. Esena Gardens is a privately owned, semi-enclosed land area, which is in legal use of SIA “Esenā dārzi” (reg. No: 45403052787) and is located in Riga, Dzirciema Street 123 and b / n with a total area of approximately 60 ha. Esena Gardens is a public place according to the meaning of the normative act of the Riga City Council: “Public Order Rules in Riga”.

2. Rules of use of the parking lot, which is in legal use of SIA “Esenā dārzi”, are defined by Parking Lot Regulations and the price list of “Esenā Pārdaugavas dārzi”.

3. The rules for using the territory and / or inventory of Esena Gardens are determined by concluding separate agreements, the essential and integral part of which are these Regulations.

4. Persons under the age of 16 are admitted to Esena Gardens only together with an adult who assumes all responsibility for these minors and their actions in Esena Gardens; Staff of Esena Gardens have the right to verify the age of the Customer by requesting to present an identity document.

5. In order to enter and spend time in Esena Gardens, visitors must have a valid Esena Gardens ticket. Before visiting Esena Gardens, visitors must familiarize themselves with these Regulations, committing themselves to strict adherence. By purchasing the Esena Gardens ticket, its purchasers confirm that they have read and agree to these Regulations, as well as undertake to familiarize with these Regulations the minors visiting Esena Gardens under their supervision. These Regulations of Esena Gardens are published on the website www.esena.lv, as well made available at ticket offices of Esena Gardens. Administration of Esena Gardens may also set other ways for defining the rights and responsibilities of Esena Gardens’ visitors, as well as specific arrangements for particular events pertaining to the way the visitors confirm that they are familiar with the Regulations of Esena Gardens and undertake to comply with them.

6. Administration of Esena Gardens is not responsible for lost tickets. Tickets are not duplicated and copies are not issued

7. Weather conditions do not determine the possibility of a refund for a purchased ticket or purchased additional services.

8. Esena Gardens is a place for public events – photos and / or videos may be taken and used for publicity and other business needs at the discretion of Administration of Esena Gardens, as well as for public order maintenance and monitoring of compliance with these Regulations, in order to ensure a comfortable rest for visitors of this private territory, as well as prevention of security threats.

9. At Esena Gardens it is **prohibited** to:

- Allow animals to territory of Esena Gardens (except when animals are allowed to enter the territory according to specific rules approved by the Administration of Esena Gardens);
- Sell goods or services to visitors of Esena Gardens or engage in other types of commercial activity within the territory of Esena Gardens, unless agreed in advance with the Administration of Esena Gardens;
- Allow visitors under the age of 16 to the territory of Esena Gardens without parental or adult (an adult who takes full responsibility for the minors accompanying him) supervision;
- Bring cold weapons and / or firearms, self defense sprays, flammable substances and / or explosives, firecrackers, narcotics, syringes, or any other items that, at the discretion of Esena Gardens staff, could endanger the safety and comfort of other visitors of Esena Gardens;
- Use open fire (including candles, grills, oil lamps, torches, etc.) in places not specifically designed for it and marked with respective informative signs;
- Use alcoholic beverages in areas not specifically designed for it;
- Smoke in areas not specifically designed for it and marked with respective signs;
- Damage the environment, greenery, plants, inventory, structures or buildings of Esena Gardens; it is strictly forbidden to remove any property of Esena Gardens and to move the inventory within the territory;
- Threaten the safety, health and property of other visitors;
- Be under obvious influence of intoxicating substances;
- Use any kind of sound amplifiers for music or sound recordings playback, unless agreed in advance with the Administration of Esena Gardens;
- Swim in the watercourses of Esena Gardens, except where permitted and indicated so by informative signs provided by the Administration of Esena Gardens.

10. Administration of Esena Gardens accepts no responsibility for the injuries that visitors have suffered in Esena Gardens; damage to personal belongings, as well as lost or stolen personal belongings or the quality of food, drink, goods or services provided at Esena Gardens (the service provider is fully responsible for this).

11. Administration of Esena Gardens reserves the right, at its own discretion, to change without prior notice:

- additional discounts and discounts for customers belonging to specific groups;
- ticket prices;
- the range of services offered to the visitors;
- set specific rules for certain events organized at Esena Gardens.

12. Administration / staff of Esena Gardens are entitled to:

- Reprove the visitor (s) about their behavior and / or actions if they do not comply with the Regulations of Esena Gardens, laws or regulations, or if the visitor interferes with other visitors. The customer must strictly follow all instructions given by Esena Gardens staff, including but not limited to requests for noise reduction or discontinuation;
- Request to present for inspection personal belongings of Esena Gardens visitors in order to ensure that no unauthorized items are brought into the territory of Esena Gardens, and to prohibit such items from entering the territory, including without explaining the reason;
- Without refund for the ticket (s), refuse admission or expel visitors whose behavior could interfere with other visitors of Esena Gardens and / or compromise the safety of other visitors, including but not limited to, people disrupting public order or being under the influence of alcohol; if the visitor ignores the instructions of the Esena Gardens staff, the Security Guards may detain the perpetrator until the law enforcement authorities arrive;
- Refuse to sell a ticket or refuse admission to the territory of Esena Gardens for persons who clearly do not respect personal hygiene;
- Refuse to sell a ticket or refuse admission to the territory of Esena Gardens for persons who have previously violated the Regulations;

- The ticket office of Esena Gardens may refuse to accept banknotes with a nominal value of € 100 or higher;
- Agree on specific terms for individual visitors / visitor groups and / or set specific rules for particular events in Esena Gardens.

13. The behaviour of minors, possible injuries and / or other possible or actual damage to the health of visitors, including, but not limited to injuries, insect bites, and other such risks are the sole responsibility of the visitor; all responsibility for the potential or actual damage to the health of minors shall be borne by the parents of the minor and / or accompanying adult of the minor; in view of the above, visitors of Esena Gardens do not have the right to claim material or any other damages against the owner or the operator of Esena Gardens in connection with the possible damage to health, including injuries, etc., of such visitors or the minors accompanied by them;

14. The use of the amusement park, catering service or use of the inventory of Esena Gardens are not included in the ticket price, unless otherwise stated by these Regulations, the ticket or the informative signs in Esena Gardens.

15. Due to inappropriate weather conditions, safety and other considerations, some of Esena Gardens' area and / or its attractions may not be available.

16. Waste may only be placed in designated areas and in the waste bins provided by the Administration of Esena Gardens.

17. The personal items found in the territory of Esena Gardens are stored for 1 month; after this period they are disposed of.

18. Actions in emergency, incl. situations of danger to human health:

- Report immediately on the emergency / hazardous situation to the Administration of Esena Gardens or the Security Guards to ascertain as far as possible these hazards (including to human health and / or property), their nature and extent, as well as to organize and carry out preventive actions and / or provide first aid;
- In any emergency / hazard situation, act in accordance with the instructions of Esena Gardens staff and / or competent and authorized staff of official state emergency services.

Administration of Esena Gardens invites to comply with these Regulations and applicable laws, as well as instructions of the Administration and staff of Esena Gardens, adhere to generally accepted norms of behavior and courtesy, respect the rights of other visitors and treat the environment and equipment of Esena Gardens in a considerate manner.

We wish you pleasant relaxation and great time in Esena Gardens!